Process One:
The AAC may apply to add an international Authorized Assessment Site (AAS) and provide oversight of international training from the US. Such organizations must be in good standing with NCCER in the US for all programs. Each international location added to the accreditation must have the required certified personnel and must be approved through the AAS registration process prior to delivering any NCCER assessments and/or performance verifications internationally. By completing this process, the AAC assumes compliance responsibilities and liabilities for all international AASs.

Process Two:
International locations may apply for accreditation independent of the US-based organization. Such locations must go through the application process as defined in the Accreditation Guidelines and will be responsible for compliance with all policies and procedures required of an AAC. Once accredited, the international AAC is considered to be independent of the US-based organization, with its own distinct liabilities and responsibilities. Existing AACs may not deliver assessments or deliver performance verifications internationally under their US accreditation. Please contact the NCCER Customer Service department for more information.

Section Two
2.0.0 Accredited Assessment Center Responsibilities
1. Must maintain the security of all assessments ordered.
2. Must not use any portion of an assessment or performance verification without written consent from NCCER. All assessments, performance verifications and practical exams are the copyrighted intellectual property of NCCER.
3. Must remain in good financial standing with NCCER.
   • If additional documentation is required (i.e., PO #, project name/#, etc.) for an invoice payment to be processed, it is the AAC’s responsibility to ensure that all required information is provided to NCCER at the time of the order and to follow through to ensure that the invoice is paid upon receipt.
   • If the AAC has an outstanding balance for more than 90 days after the invoice date, the AAC will be suspended. If payment is not received within 90 days of suspension, the AAC will be terminated.
4. Must complete the annual report by August 31 each year unless otherwise communicated by NCCER.
   • If annual report is not submitted by December 31, the AAC will be suspended.
5. Must submit payment of annual maintenance fee each January.
   • If annual maintenance fee is not paid within 90 days of invoice date, the AAC will be suspended.
   • If payment is not received within 90 days of suspension, the AAC will be terminated.
6. Must notify NCCER immediately if the Primary Administrator leaves the organization.
7. Must notify NCCER regarding change of ownership or organizational status. This includes buyouts, mergers, acquisitions and/or executive turnovers.
   • For organizational name changes, the AAC must submit notification to NCCER and provide an updated proof of business and certificate of insurance and/or notarized security letter.
   • Accreditation is nontransferable from one organization to another.
8. Must not translate any NCCER materials. This includes assessments, performance verifications, practical examinations and any other documentation/materials produced by NCCER.
9. Must maintain internal written policy/procedures document for the administration and control of its assessment program. An organization’s internal policy must meet or exceed NCCER’s Accreditation Guidelines. This policy must include, at a minimum, how the organization/Primary Administrator will address the following topics:
   • Prohibiting the use, possession, concealment, or sale of drugs, controlled substances, alcohol, and firearms
   • Compliance with US federal regulations (such as ADA and EEO), or applicable national regulations in other countries
   • Grievances/complaints process

NATIONAL CENTER for CONSTRUCTION EDUCATION and RESEARCH
Affiliated with the University of Florida
Foreword

NCCER is a not-for-profit 501(c)(3) education foundation. NCCER has already established Accreditation Guidelines and a Procedures Manual for the National Craft Assessment and Certification (NCACP) Program. The policies and procedures found in this document are in addition to previously approved Guidelines and Procedures defined by NCCER for Accredited Assessment Centers (AACs) participating in the program. The following policies and procedures are inherent to the Tower Crane Operator Certification Program, although previously established policies do exist and should continue to be followed. NCCER Certification Program Endorsed AACs should always follow the established guidelines and/or procedures when delivering the Program.
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1.0.0 INTRODUCTION

1.1.0 Terms and Definitions

**Accreditation** – Confirmation and recognition by NCCER of construction and maintenance training and/or assessment programs that meet established minimum standards and criteria for program design/administration.

**Accredited Assessment Center (AAC)** – An entity accredited by NCCER to deliver the National Craft Assessment and Certification Program (NCACP) and receive industry-recognized credentials.

**Anti two-block device (A2B)** – A device that provides warnings and prevents two-blocking, which occurs when the hook block or headache ball makes contact with the sheaves at the bottom tip.

**Candidate** – An individual who meets the requirements for tower crane certification testing.

**Certified (Crane Specific)** – An individual who has successfully completed all components of the NCCER Tower Crane Operator Certification Program including the assessment and applicable practical examination(s).

**Certifier** – NCCER is ultimately the entity issuing certification; however, the program is delivered via a network of Tower Crane Endorsed Accredited Assessment Centers, which have successfully met the specific criteria stipulated by NCCER procedures to deliver the Tower Crane Operator Certification Program.

**Crane Operator Certification Board** – The body responsible for dealing with policy and procedural issues regarding the Tower Crane Operator, Tower Crane Operator, Rigger and Signal Person Certification Programs.

**Crane Type** – Any crane category as specified in the *ASME B30* standards.

**Load Moment Indicator (LMI)** – A device on a crane that takes various signals as input and compares them to a defined set of parameters based on the machine’s load chart and design limitations.

**Tower Crane Practical Examiner** – The individual certified by NCCER to deliver practical examinations that determine successful completion of the practical requirements for tower crane operator certification.

**National Center for Construction Education and Research (NCCER)** – A not-for-profit 501(c)(3) education foundation serving the construction and maintenance industries. NCCER is supported by major trade associations, contractors, and industry sponsors.

**National Craft Assessment and Certification Program (NCACP)** – A program developed by NCCER to assess the journey-level knowledge and skills of craft professionals and provide task-specific feedback for knowledge and skills upgrade training.

**Operator** – A crane operator, as defined in OSHA 29 CFR 1926 and in the *ASME B30* standards.
Practical Examination – The performance component of the NCCER Tower Crane Operator, Tower Crane Operator and/or Rigger & Signal Person Certification Programs.

Primary Administrator – An individual certified as a Master Trainer and Assessment Administrator who is the primary liaison between an AAC and NCCER.

1.2.0 Purposes of the Program

The goals of the NCCER Tower Crane Operator Certification Program are:

- To enhance the practice and profession of tower crane operation through the establishment of validated and reliable certification instruments.
- To directly promote competency of operation and a safer work environment.
- To organize and implement a comprehensive certification program for the qualification of tower crane operators.
- To promote the development of knowledge and skills of those interested in the tower crane operating and hoisting profession.
- To provide technical assistance to agencies having regulatory authority applicable to testing and certification of tower crane operators.

1.3.0 Crane Operator Certification Board

The Crane Operator Certification Board is the body responsible for dealing with policy and procedural issues regarding NCCER’s various certification programs. The Crane Operator Certification Board is charged with the following responsibilities:

- Proposing policies, procedures, and criteria to NCCER’s Board of Trustees for approval. The Board of Trustees shall review the recommendations and may specify changes to be made in them to assure continuity in the certification process.
- Overseeing the administration of the certification process based on policies, procedures, and criteria approved in advance by the NCCER Board of Trustees. The Crane Operator Certification Board shall make final decisions on certification actions.

1.4.0 Development of the Program

NCCER developed a Tower Crane Operator Certification Program which meets or exceeds current ASME B30 standards and OSHA regulations.

Assessments were developed following strict professional testing guidelines endorsed by the American Psychological Association. All development phases involved subject matter experts (SMEs) who represented their respective technical areas. Prov, NCCER’s partner, provides psychometricians to monitor test development and performance on an ongoing basis, in conjunction with NCCER.

1.5.0 Objectives of Tower Crane Operator Certification

The purpose of the Tower Crane Operator Certification Program is to identify those individuals with professional knowledge and skills worthy of being designated as a certified tower crane operator. In keeping
with the procedures, the Tower Crane Operator Certification Program is intended to accomplish the following specific objectives:

- Identify tower crane operators who meet minimum criteria for certification.
- Stimulate the improvement of tower crane operation and establish it as a certifiable profession.

### 1.6.0 National and State Recognition

NCCER and its SMEs have participated on various subcommittees to assist in the development of ASME standards. This participation ensures the timely and proper application of these procedures.

The wide acceptance of NCCER by many local, state and national organizations, and by employers of crane operators in many states, is evidence of the cooperation and respect of the institutions and organizations concerned.

The NCCER Registry System maintains records of assessment and practical examination results and issues credentials for successful completions through a network of Accredited Assessment Centers (AACs). All records are securely stored in the Registry System.

The criteria for the Tower Crane Operator Certification Program were developed based on current *ASME B30* standards, OSHA regulations, state regulations, manufacturer expectations, and employer expectations.
2.1.0 Tower Crane Assessment Center Endorsement

Accredited Assessment Centers interested in offering the Tower Crane Operator Certification Program must complete the Endorsement process as outlined in the NCCER Accredited Assessment Center Guidelines & NCACP Procedures.

2.2.0 Tower Crane Practical Examiner Qualifications

The Primary AAC Administrator is responsible for evaluating the qualifications of the Tower Crane Practical Examiner candidate prior to submitting the verification of qualifications in the Registry System.

For Tower Crane Practical Examiner candidates to be certified by NCCER, they must:

- Be affiliated with a Tower Crane Endorsed AAC;
- Have at least four years of tower crane-related experience or equivalent education/training, documented and verified by NCCER;
- Primary Administrator AND Tower Crane Practical Examiner candidate MUST attend a mandatory NCCER Policy & Procedure webinar;
- Successfully pass the Tower Crane assessment, prior to attending Tower Crane Practical Examiner training;
- Successfully complete the Tower Crane Practical Examiner Training Program, which includes written and performance exams;
- Have current Master Trainer, Craft Instructor, or Assessment Performance Evaluator Certification OR successfully complete the NCCER Instructor Certification Training Program (ICTP) or the Assessment Performance Evaluator Training program.

Tower Crane Practical Examiner certification is valid for three years from the latest of the following:

- Date of certification
- Date last tower crane practical examination was processed into the registry

Certification is maintained by administration and processing into the registry of at least one tower crane practical examination every three years. If Tower Crane Practical Examiner certification expires, the candidate must successfully retake the Tower Crane Practical Examiner Training Program. If Tower Crane Practical Examiner certification has been expired for more than 1 year, then ALL initial Tower Crane Practical Examiner certification requirements will have to be met.

**In order to avoid any conflict of interest and to maintain the integrity of the program, Tower Crane Practical Examiners must not train the same operators whom they assess or examine.**
2.3.0 Required Space for Conducting Tower Crane Practical Examinations

- There should be unobstructed space to perform all practical tasks.
- The ground level topography beneath the crane should be within 1% to 2% (as applicable to the Self Erect crane).
- Ground compaction should be adequate for the crane type (as applicable to the Self Erect crane).
- The crane should always be kept 1.5 times the required distance from energized power lines at all times.

2.4.0 Crane Requirements

Before using a crane, the Practical Examiner must ensure:

- The crane must have current and valid inspection documents.
- The crane does not have any current deficiencies to load bearing, load controlling or load handling components.
- The safety devices installed are functioning as designed (i.e. A2B, LMI, backup alarms).
- There are no visible hydraulic fluid leaks.
- No jibs or extensions are erected.
- No testing from the jib is allowed if a jib is installed/erected on the crane.
- Site conditions are appropriate for administering practical examination.
- Additional support matting is placed under outriggers or crawler tracks (as applicable to the Self Erect crane) if required by ground conditions or site requirements.

2.5.0 Required Equipment for Conducting Tower Crane Practical Examinations

All practical examiners are required to wear appropriate Personal Protective Equipment (PPE), including hard hat, ANSI-approved safety glasses, high-visibility vest, and hearing protection.

Before conducting any practical exams, the TCPE must ensure the following required equipment is available and in good working order:

- Clipboard
- Three #2 pencils
- Pencil sharpener
- Two 150-foot tape measures (or equivalent)
- One stopwatch
- One 2-foot carpenter’s level
- Thirty-four 36-inch tall traffic cones
- A means to lay out 30-inch circles. Circles may be developed using the following methods:
  - Spray painting a 30-inch circle using a center pin
  - Prefabricating the circles
  - Fabricating the circles with heavy cardboard
- Two 18” diameter barrels
- One 24-inch sling that is contrasting to the cones in color
2.6.0 Practical Examination Safety

The Practical Examiner must ensure the following:

◆ Candidates are not allowed to operate any equipment except under the direct supervision of a Tower Crane Practical Examiner.
◆ All equipment operation is conducted in accordance with approved facility procedures.
◆ Candidate operation of equipment shall be immediately suspended during unanticipated or abnormal events, accident conditions, or whenever the practical examiner determines that suspension is necessary to ensure safe and reliable facility operations.
◆ The following are some examples of acceptable reasons for stopping the practical examination. Practical examination forms include an area where the Tower Crane Practical Examiner can indicate testing stopped due to unsafe crane operations.
  ○ Aberrant behavior, such as suspicion of intoxication (drugs, alcohol) or impaired judgment from prescription or over-the-counter drugs
  ○ Failure to configure crane for operation, such as:
    • Unable to program Load Moment Indicator (LMI)
    • Failure to engage master clutch
  ○ Reckless and/or unsafe acts, such as:
    • Uncontrolled swing
    • Freefall or uncontrolled block or ball movement
    • Extending boom prior to extending outriggers
    • Retracting outriggers prior to placing boom in proper travel position
    • Two-blocking the crane

2.7.0 Tower Crane Practical Examiner Responsibilities

The following general responsibilities are required of Tower Crane Practical Examiners charged with administering the tower crane practical examinations:

◆ Terminate the practical examination for any candidate who acts in an unsafe or hazardous manner and thoroughly document the nature of the unsafe act including time and date of the unsafe behavior or incident.
◆ Exercise ethics as a practical examiner, such as documenting and reporting any and all attempts of the candidate or the candidate’s associates to unduly influence the examiner’s judgment.
◆ Take effective action to counter any observable aberrant behavior by the candidate and report and document this behavior.
◆ Conduct practical examinations according to NCACP and the Tower Crane Operator Certification Program Procedure Manual.
◆ Ensure necessary equipment, tools, and materials are available and in good working order.
◆ Ensure evaluation site is adequate for tasks to be performed.
◆ Ensure participant correctly completes all necessary forms and paperwork before leaving the practical examination site.
◆ Follow NCACP procedures for security of tower crane practical examinations.
◆ Maintain confidentiality of ALL assessment and exam content.
In order to avoid any conflict of interest and to maintain the integrity of the program, Tower Crane Practical Examiners must NOT train the same operators whom they assess or examine. Certification as an assessment administrator or assessment proctor is required to administer any assessment.

2.8.0 Tower Crane Practical Examiner Liability

Tower Crane Practical Examiners are charged with maintaining the integrity of the Tower Crane Operator Certification Program through proper application of the practical examination process. Failure to uphold this responsibility could result in penalties imposed by NCCER, up to and including revocation of Tower Crane Practical Examiner certification and revocation of Assessment Center endorsement and/or accreditation. As a Tower Crane Practical Examiner candidate, you will be required at the conclusion of training to verify, by your signature, that you understand your responsibilities and liabilities connected with the Tower Crane Operator Certification Program.

Practical examiners must maintain security of all testing materials, including exam content and results. Candidates should not be allowed to view the exam.

2.9.0 Tower Crane Practical Examiner Liability

The Practical Examiner must:

◆ Examine only one candidate at a time.
◆ Ensure proper photo identification of each candidate.
◆ Read “Candidate Instructions” exactly as written.
◆ Verify the correct practical examination is assigned.
◆ Complete all practical examination tasks.
◆ Record maximum capacity of the crane as listed in the capacity chart.
◆ Document candidate performance in the practical exam by marking Yes (Y), No (N) or Not Applicable (N/A) for every task.
◆ Record time where applicable.
◆ NOT coach the candidate during the practical examination. Coaching is providing help, prompts, or suggestions.
◆ Allow no reference or resource materials to be used during the practical examination unless specifically approved by NCCER.
◆ Ensure that the required materials are on hand and in good working order.
◆ Not allow the candidate to commit an unsafe act. Intervene immediately to prevent or stop unsafe performance. The Tower Crane Practical Examiner is fully responsible for the candidate and is required to take control of systems/equipment during an emergency.
◆ Terminate the practical examination if the candidate’s actions may result in danger to personnel or damage to equipment or the environment.
◆ Provide feedback to the Primary Administrator regarding any difficulties encountered during the examination.
This section of the Procedure Manual provides policies and procedures for administration of the NCCER Tower Crane Operator Certification Program.

### 3.1.0 Methods of Evaluation

Because qualitative factors can be more important than the numbers of hours an operator has spent in the seat, the general principles outlined in the criteria will be checked closely by analyzing each candidate.

The prime considerations in evaluating a candidate for certification as a tower crane operator are as follows:

- That the results of examination of his/her knowledge and skills are considered satisfactory as a tower crane operator in general, in addition to whatever specific requirements of the tower crane type(s) for which certification is sought, and,

- That the depth of his/her understanding in these same areas merits the designation “Certified Tower Crane Operator.”

### 3.2.0 Certification Policies

For a candidate to be certified, all parts of the certification process must be successfully completed.

- The candidate shall acknowledge, by affidavit, that he/she has been found physically qualified to operate tower cranes per *ASME B30.3* and that he/she has passed a substance abuse test. Physical examinations and substance abuse tests shall be required, as a minimum, every three years.

- To certify tower crane operators within the specified crane type(s) as outlined in the current *ASME B30* standards as well as federal, state, and local requirements.

- To deny certification to candidates who lack understanding in any subject area in which tower crane operators, in their field, are expected to have competence.

- To ensure NCCER’s Tower Crane Operator Certification Program keeps pace with the constantly changing crane operation environments.

- To assess qualitative as well as quantitative factors in making the certification decision.

- To securely maintain a registry of certified tower crane operators’ assessment, practical exam, and certification records.

### 3.3.0 Confidentiality of Information

Records of all examiners and candidates in the program will be confidentially maintained.

- Information supplied by a candidate, and not by the individual’s employer, is for the confidential use of the AAC and NCCER and it will not be disclosed without the specific written permission of the individual candidate concerned.

- Information supplied by the employer company is for the confidential use of the AAC and NCCER and it will not be disclosed without the specific written permission of the employer concerned.

All candidates are required to complete a Registration & Release form before any testing activity. Registration & Release forms can be completed on paper or electronically in the Registry System.
3.4.0 Tower Crane Operator Certification Criteria

NCCER’s primary objective is to assure that the specific competencies identified in the ASME B30 standards have been achieved. The decision to certify or recertify will be based on an evaluation of the degree to which the tower crane operator has achieved these competencies. The tower crane operator must provide, through an assessment and practical examination, clear and convincing evidence to NCCER that such competencies have been achieved.

The candidate must fulfill all the following prior to issuance of certification:

- Demonstrate the ability to read, write, comprehend and exhibit mathematical skills, in the language of the crane manufacturer’s operations and maintenance instructional materials.
- Pass the tower crane assessment.
- Pass a tower crane practical examination.
- Prior to taking a practical exam, complete the Application for Tower Crane Practical Examination in the Registry System, which includes an affidavit that a medical professional has found him/her physically qualified to operate tower cranes per ASME B30.3 and that he/she has successfully passed (negative result) a substance abuse test, as specified in the current ASME B30.3 standards and will continue to comply.
- Have a candidate photo approved by the AAC and NCCER.

Completed certifications will be posted in the Registry System. Credentials will be sent to the AAC for distribution.

3.5.0 Assessment

There is one assessment for tower crane operator certification.

The following topics are included in the tower crane assessment:

- Operational characteristics
- Limitations
- Standard hand signals
- Pre-start inspections
- Post-start inspections
- General safety knowledge
- Gross and net capacities
- Gross and net loads
- Control functions
- Response to crane/control malfunction
- Capacity chart knowledge
  - Load chart calculations involving simple math
  - Gross and net capacities
  - Gross and net loads
  - Capacity reductions
  - Boom length, boom angle, and load radius (as applicable to the Self Erect and Luffing Boom cranes)
The assessment must be delivered through a Tower Crane Endorsed AAC by a certified assessment proctor or assessment administrator.

### 3.6.0 Practical Examination

There are three practical examination categories resulting in 3-equipment specific tower crane operator certifications:
- Luffer
- Hammer Head
- Self Erect

The following topics are included in all tower crane practical examinations:
- Pre-operational inspection
- Machine set-up
- Outrigger deployment (where applicable)
- Crane levelness (as applicable to the Self Erect crane)
- Maneuvering skills
- Securing procedures
- Operational skills
  - Booming (Luffing Boom)
  - Hoisting
  - Simultaneous control of multiple functions
  - Following standard hand signals
  - Using and applying operational aids (where applicable)

The practical examination must be administered by a certified Tower Crane Practical Examiner.

The application for tower crane practical examination must be completed, electronically in the Registry System, by the candidate prior to taking the practical exam and approved by the AAC.

### 3.7.0 Scoring

Both assessment and practical examination are scored by computers. Scores are available immediately upon test submission.
3.8.0 Retest Policy

If a passing score is not attained on the initial tower crane assessment or practical exam, a retest may be taken following a 2-day waiting period. Subsequent retests (after 2 attempts) require a 30-day waiting period with no more than 4 attempts within 365 days.

3.9.0 Certification and Testing Timeframes

Tower crane operator candidates have 12 months from taking either the assessment or practical examination to complete the other. Results expire if both the assessment and applicable practical exams are not successfully completed within 12 months.

A candidate may obtain subsequent certification by passing additional practical examinations that are associated with the assessment used to obtain the initial certification. If subsequent certifications are achieved during the five-year certification period as a result of additional practical exams, these certifications will assume the same expiration date as the initial certification.


3.10.0 Recertification

In order to obtain recertification, a candidate must repeat the initial certification requirements. Tower crane operators must recertify every five years.

3.11.0 Certification Action

Certification is granted for a specific period of five years from the date of certificate issuance. The term of certification is subject to review for cause at any time during the period of certification. Certification is granted if current conditions are judged to be meeting or exceeding the minimum criteria requirements. If, for any reason, the future of an operator’s abilities appears precarious or weak, certification may be revoked.

A “Not to Certify” action is effective immediately after exhausting the appeal procedures. The notification to the operator, employer, or the Tower Crane Endorsed AAC when applicable, shall indicate the following:

◆ The termination supersedes the certification status of the tower crane operator, and
◆ The Certifier expects the certified individual to notify his/her employer of the termination of the “certified tower crane operator” status.

The Tower Crane Endorsed AAC is restricted by NCCER policies and procedures in the granting of certification. The Tower Crane Endorsed AAC has no authority to impose any restrictions or standards upon tower crane operators or their employers.
3.12.0 Changes During Period of Certification

It is the obligation of the Certified Tower Crane Operator to notify the Certifier of any accidents/incidents the individual has had with the crane type(s) for which certification has been obtained, or any significant changes in the medical, physical or other abilities of the operator that would affect certification status during the period of certification. Notification of the above-described accident/incident or changes in abilities must be made to the NCCER within 48 hours of said accident or change in ability; failure to do so constitutes immediate revocation of all certification types.

NCCER also reserves the right to obtain and review feedback from Tower Crane Endorsed AACs on those operators certified in the program (to monitor individuals that have completed the program).

Certified Tower Crane Operators should submit the “Incident Report” (available on NCCER’s website) and report changes in medical, physical, or other abilities by emailing support@nccer.org.

3.13.0 Revocation of Certification

NCCER reserves the right to revoke certifications for the following reasons, but not limited to:

- Any misrepresentation or fabrication of documents submitted to NCCER regarding the Tower Crane Operator Certification Program.
- Failed substance abuse test as required in the Tower Crane Operator Certification Program.
- Any documented recordable crane accident/incident (an event that results in injury or property damage) that is submitted to the Crane Operator Certification Board whereby crane operator error is determined to be the cause of the accident.
  - Certified Tower Crane Operators are required to notify the Certifier of a documented, recordable crane accident/incident within 48 hours of the accident. Failure to do so will result in revocation of certification without appeal. Certified Tower Crane Operators should submit the “Incident Report” to NCCER at support.nccer.org.
  - The Certifier must document the reasons for proposed revocation and submit them to the Crane Operator Certification Board. The Crane Operator Certification Board will render a final decision and notify the Certifier. The Certified Tower Crane Operator is promptly notified by the Certifier of the Board action and is at that time given the right to an appeal. Certification is continued until the appeal procedure has been exhausted.

3.14.0 Reapplication

If an operator’s credentials are revoked due to a failed substance abuse test the operator may reapply for certification 12 months after the date of the revocation. If an operator’s credentials are revoked two or more times (for any reason) the operator may not apply for recertification. If an operator’s credentials are revoked because of an accident that was determined to be operator error, the operator candidate may reapply for certification 12 months after the date of the revocation.

All reapplications must go before and be considered by the Crane Operator Certification Board for review. Reapplication may require additional documentation/verification.
If an operator’s credentials are revoked because of misrepresentation or fabrication of documentation, the operator may not apply for recertification.

Reapplication means that a candidate must complete all requirements for certification.

### 3.15.0 Appeal

In the event a Certified Tower Crane Operator wishes to appeal revocation of certification actions taken by NCCER, notice of intent to appeal must be received within 30 days of the date of revocation notification. NCCER will forward the appeal to the Crane Scheme Committee. Upon receipt of such notice, the Committee will review the appeal and make its decision in a timely manner. The findings of the Committee will be reported to the Certifier, who will report back to the operator and Certification Program Endorsed AAC (where applicable).

A “revocation” action is effective immediately after exhausting the appeals process. The notification to the operator or the Tower Crane Endorsed AAC when applicable, shall indicate the following:

a. The termination supersedes the certification status of the tower crane operator, and
b. The Certifier expects the certified individual to notify his/her employer of the termination of the certified tower crane operator status.

### 3.16.0 Program Administration

Administration of the Tower Crane Operator Certification Program is the responsibility of the Primary Administrator and cannot be delegated.

### 3.17.0 Record Retention

Records and documentation associated with the Tower Crane Operator Certification Program must be kept per the Recordkeeping Section of the NCCER AAC Guidelines & NCACP Procedures.
4.1.0 Resources and Forms

The following resources/forms are included in this section for reference only. Updated copies and information can be found on NCCER’s website www.nccer.org.

4.2.0 Application for Tower Crane Practical Examination

All candidates must submit this form electronically in the Registry System prior to taking the practical examination. The application for Tower Crane Practical Examination must be approved by the AAC for credentials to be issued.

4.3.0 Tower Crane Practical Examiner Verification of Qualifications

This form must be completed by the practical examiner candidate in the Registry System, approved by the AAC and NCCER. Once the Verification of Qualifications has been approved by NCCER, the practical examiner candidate will proceed to register for the practical examiner training class in the Registry System.

4.4.0 Tower Crane Practical Examiner Acceptance of Responsibilities & Liabilities

All Tower Crane Practical Examiner Candidates must complete and sign the Responsibilities & Liabilities Form.

4.5.0 Incident Report Form

This form is used by the Certified Tower Crane Operator to report any accident/incident for the crane type(s) for which certification has been obtained.

4.6.0 Registration & Release Form

This form releases and holds NCCER harmless for the disclosure of any information in connection with the verification process of the individual’s training and/or assessment records. The Registration & Release Form can be completed in paper form and kept on file by the AAC or completed electronically in the Registry System. All candidates must complete this form before any testing activity takes place.