**FAQ – CERTIFICATION**

**Q: If I am required to be Certified Plus by my employer to work at their project/site, will the change in wording affect my employment and pay status?**

A: As a part of the transition, NCCER has been actively educating owners, contractors and human resources departments to help them understand that the change is only in the terminology used and the requirements and value of the certification remain the same.

**Q: What does Certified mean?**

A: Certification is representative of the highest-level credential offered by NCCER. Certified indications that you have reached journey-level minimum competency through knowledge and performance.

**Q: What do I need to do to obtain my Certified credential?**

A: To become Certified, an individual must successfully pass both the written assessment (Knowledge Verified) and performance (Performance Verified) components of NCCER’s National Craft Assessment and Certification Program (NCACP). If you are already Knowledge Verified or Performance Verified, then you’ve already completed one half of the certification process.

To find an assessment center near you that offers the written assessment or performance verification you need to pass to become Certified, visit the Find a Training or Assessment Center link on the NCCER website.

**Q: If I am already Certified, will the change in wording affect my credentials?**

A: No. If you are currently Certified, the removal of “Plus” will not affect your credential.

**Q: Will I have to re-take the assessment or performance verified component?**

A: No. The NCCER credential you received for passing both the written assessment and performance components of the NCACP has not changed, nor has the value of your achievement.

**Q: Will the content of the assessments be changed as a result of this initiative?**

A: No. The written assessment and performance verification that craft professionals are currently required to take and pass to earn the “Certified Plus” credential will not be affected by the name change to “Certified.”

**Q: Will I get a new NCCER wallet card?**

A: No. As always, your NCCER wallet card is all you will need to verify your credentials. The renaming of the “Certified Plus” credential to “Certified” only affects the terminology used to identify the credential itself. Your wallet card, wallet card ID number and NCCER transcript will not be affected.

**Q: How can I prove to my employer that I am certified?**

A: Employers use NCCER’s Registry System and a wallet card ID number to verify the NCCER credentials of a craft professional. The online verification tool will allow an employer to view your transcript indicating any NCCER credentials you have, including whether you have passed a written assessment, a Performance Verification or are Certified.

**Q: This still does not make any sense to me. Who can I contact to best explain this transition?**

A: For further questions regarding the renaming of the “Certified Plus” credential to “Certified,” contact NCCER customer service at (888) 622-3720.

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